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Clover: Call Centre Learnerships [2025-26]

Description

Clover is a leading dairy and consumer goods company committed to delivering quality products and exceptional service. Our mission is to enrich the lives of our customers and communities through our diverse range of products and services.

Clover is seeking motivated individuals for our Call Centre Learnerships. This program is designed to provide learners with practical experience and training in customer service within a dynamic call centre environment. Participants will gain essential skills in communication, problem-solving, and customer relationship management.

Responsibilities

- Assist customers via phone, email, and chat, providing timely and accurate information about products and services.
- Handle customer inquiries, complaints, and requests in a professional manner.
- Document interactions and maintain accurate records in the customer management system.
- Collaborate with team members to improve service delivery and customer satisfaction.
- Participate in training sessions to enhance product knowledge and customer service skills.
- Contribute to team goals and assist in achieving departmental objectives.

Qualifications

- Matriculation certificate or equivalent qualification.
- Excellent verbal and written communication skills.
- Strong interpersonal skills with a focus on customer service.
- Ability to work in a fast-paced environment and handle multiple tasks.
- Proficiency in MS Office Suite.
- A positive attitude and willingness to learn.

Job Benefits

- Comprehensive training and development.
- Exposure to the corporate environment.
- Opportunity to gain valuable experience in customer service.
- Potential for future employment opportunities within Clover.

Contacts

Interested candidates should submit their CV and a cover letter outlining their motivation for applying.

Join Clover and kickstart your career in customer service while making a difference in the lives of our customers!

Hiring organization

Clover

Employment Type

Intern

Duration of employment

3 Months

Industry

Food and Beverage Services

Job Location

Roodepoort, Gauteng, South Africa,
1709, Roodepoort, Gauteng, South Africa

Working Hours

09

Date posted

November 1, 2025

Valid through

14.07.2028

