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Discovery: IT Technical Support Learnership Apply Now

Description

Discovery is offering an exciting opportunity for enthusiastic individuals to join its IT Technical Support Learnership program. This program is designed to provide practical experience and technical training to aspiring IT professionals who are passionate about technology and eager to kick-start their careers in IT support.

Responsibilities

- Participate in a structured learnership program focused on IT technical support and troubleshooting.
- Gain hands-on experience by providing support and assistance to end-users with technical issues via phone, email, or in-person.
- Assist in the installation, configuration, and maintenance of hardware, software, and network systems.
- Collaborate with IT teams to resolve technical problems, escalating complex issues as necessary.
- Learn and adhere to company policies, procedures, and best practices related to IT support services.
- Engage in training sessions, workshops, and mentorship programs to enhance technical skills and knowledge.
- Document support activities, solutions provided, and maintain accurate records of incidents and resolutions.

Qualifications

- High school diploma or equivalent qualification (further education in IT-related fields is a plus).
- Passion for technology and a strong desire to pursue a career in IT support.
- Basic understanding of computer hardware, operating systems, and software applications.
- Excellent communication and interpersonal skills.
- Ability to work well in a team and a willingness to learn and adapt in a fast-paced environment.
- Strong problem-solving abilities and a customer-focused approach.

Job Benefits

- Practical hands-on training and exposure to IT support within a leading global company.
- Mentorship and guidance from experienced IT professionals.
- Possibility of permanent employment based on performance and business needs.
- Competitive stipend or compensation during the learnership period.

Contacts

To apply for the IT Technical Support Learnership at Discovery, please submit the following documents:

Hiring organization

Discovery

Employment Type

Intern

Duration of employment

3 Months

Industry

Financial Services

Job Location

Johannesburg, Gauteng, South Africa, 2000, Johannesburg, Gauteng, South Africa

Working Hours

09

Date posted

May 12, 2025

Valid through

24.11.2026

- Updated resume/CV highlighting relevant skills and experiences.
- A brief cover letter explaining your interest in the IT Technical Support Learnership and why you are a suitable candidate.
- Any relevant academic transcripts or certificates.