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National Credit Regulator (NCR): Complaints Internships 2025 Apply Here

Description

Join us for an internship focused on managing complaints within the credit industry. Under the guidance of experienced professionals, interns will learn and contribute to the process of handling and resolving consumer complaints related to credit matters.

Responsibilities

- Assist in receiving and documenting complaints from consumers
- Support investigations into complaints in accordance with NCR guidelines
- Collaborate with teams to evaluate complaints and propose resolutions
- Engage with consumers to provide updates and facilitate complaint resolution
- Contribute to compiling reports on complaint trends and recommendations for improvement

Qualifications

- Pursuing or recently completed a relevant degree in law, consumer studies, finance, or related fields
- Strong communication and interpersonal skills
- Analytical thinking and attention to detail
- Proficiency in basic computer applications and office software
- Ability to maintain confidentiality and handle sensitive information

Job Benefits

- **Hands-on Experience:** Gain practical exposure in managing complaints within the credit industry, contributing to real cases and learning from experienced professionals.
- **Learning Opportunities:** Acquire knowledge of consumer protection laws, regulatory compliance, and credit-related matters, enhancing your skill set in this specialized field.
- **Mentorship:** Receive guidance and mentorship from seasoned professionals, allowing for personal and professional development throughout the internship.
- **Networking:** Connect with industry experts, regulators, and stakeholders, fostering valuable relationships for potential future opportunities.
- **Insight into Regulatory Processes:** Gain insight into the regulatory processes governing the credit industry, providing a comprehensive understanding of how complaints are handled and resolved.
- **Professional Development:** Enhance communication, analytical, and problem-solving skills, crucial for a career in consumer protection, law, finance, or related fields.
- **Exposure to Compliance:** Learn about compliance measures and best practices, adding a layer of regulatory knowledge to your skill set.
- **Potential Career Prospects:** Successful completion of the internship

Hiring organization

National Credit Regulator

Employment Type

Intern

Duration of employment

3 Months

Industry

Financial Services

Job Location

Pretoria, Gauteng, South Africa,
0002, Pretoria, Gauteng, South Africa

Working Hours

09

Date posted

September 17, 2025

Valid through

10.12.2026

could open doors for future career opportunities within the NCR or other related regulatory bodies, credit institutions, or consumer advocacy organizations.

Contacts

Submit your application, including a resume and cover letter, detailing your interest and suitability for the Complaints Internship position at the National Credit Regulator.

Join the National Credit Regulator and be part of ensuring fair and ethical practices in the South African credit industry.